QUALITY POLICY

The Management of DADOLAB is committed to implementing Quality at every level of the organization, in compliance with the requirements of the UNI EN ISO 9001:2015 standard.

The main objectives are:

✓ *promoting the company's products and services.*
✓ *complying with applicable requirements.*
✓ *continuously improving the performance of company processes.*
✓ *ensuring complete customer satisfaction.*
✓ *improving relationships with suppliers and enhancing their performance.*
✓ *implementing and developing the company's systems to provide customers with innovative technological solutions that meet their evolving needs.*
✓ *fostering a company culture focused on continuous improvement.*

The General Management therefore aims to:

- *increase preventive actions to reduce the non-quality costs, identified through customer reports, by means of corrective actions.*
- *optimize management processes to improve the company's competitiveness and market opportunities.*
- *enhance relationships with suppliers to involve them in achieving shared objectives.*
- *monitor customer satisfaction using specific methods defined during Management Review.*

To this end, an annual Quality Plan is prepared, outlining DADOLAB's process objectives (Quality Plan and Objectives).

Management is committed to communicating the Quality Policy to all internal staff, which is achieved through posting on the company noticeboard and verification during internal audits.
To further support continuous improvement, this policy is also shared with suppliers considered strategic.

Cinisello Balsamo 23.11.2026

Gianluca Cazzuli
(CEO)